

### *About the Laboratory*

LABORATORY TESTING COMPLEX “Trierra” /LTC “Trierra”/ is an independent structural unit of “Trierra” LTD, reporting directly to the General Manager.

Located in the central office of the company in Plovdiv on an area of 200 sqm and is equipped with modern testing and measuring tools for rolling bearings.

LTC “Trierra” is established in 2012 with the aim of providing control on the quality indicators of the supplied bearings from approved suppliers, mainly from Asia – China, Dubai, India, Japan and others.

LTC “Trierra” strictly complies with the norms of independence, impartiality, flawlessness and competency covering the requirements of BDS EN ISO/ IEC 17025:2018, Good Laboratory Practice (GLP) and the requirements of the normative acts/ documents.

Trierra LTD strictly follows the confidentiality of the information regarding clients of the laboratory. Access to outside visitors is not permitted.

A guarantee of our services is the high qualification of the personnel, the use of contemporary and accurate for the action methods and technical tools for testing, complying with law regulations and technical rules. All etalons and measuring machinery are calibrated by both domestic and foreign accredited laboratories:

- MICRO-TOP – Romania;
- DKD/DAkkS – Germany;
- Metrologic centre Prague – Czech Republic;
- Calibration Laboratory SI-TESTING – Sofia, Bulgaria;
- Calibration Laboratory KALABSI – Sofia, Bulgaria;
- National Metrologic Center of Metrology, department “OAB” – Sofia, Bulgaria
- Calibration Laboratory Microsist – Plovdiv, Bulgaria.

#### **Trierra LTD and LTC Trierra declare that:**

1. They will provide the necessary conditions to apply the principles of independence, impartiality, flawlessness and competency in accordance with BDS EN ISO/ IEC 17025:2018, Good Laboratory Practice (GLP) and the requirements of the normative acts/ documents.

2. LTC Trierra would not be subjected to any inappropriate trade, financial or other pressures, which could influence the technical judgment or reflect poorly on the quality of the testing of the products and the following sampling.
3. They will assist in removing any influence posed by outside agents or organizations over the procedures for testing the provided goods.
4. Trierra LTD's management would do engage LTC "Trierra" in activities, which might hinder the trust of customers that the complex is giving an independent evaluation and probity regarding the testing activities.
5. The reward of the staff, engaged with testing activities would not depend on the number of conducted tests, nor by their results.
6. The full responsibility for the results from the conducted evaluations of bearings is borne by the manager of LTC Trierra.
7. Keeping the property of the client safe is a main concern of LTC. The complex takes responsibility in the case of damage or inaccurate results.
8. Trierra LTD's managed is bound to provide the necessary financial and human resources for the proper functioning of the Laboratory Testing Complex „LTC” Trierra.

### *Contact Information*

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